

## **Frequently Asked Roof Top Tent Questions**

### **How much does it cost to ship a tent?**

All Roof Top tents need to be shipped truck freight or LTL due to the size of the product. We custom palletize each tent and ship via Fed Ex National LTL. There are several factors that go into the shipping cost: model of tent, commercial/residential delivery, and lift gate needed or not. The best scenario is delivery to a commercial address with a dock or forklift availability. Or you can request us to hold it at the closest Fed Ex LTL facility for pickup. That is the least expensive route, and runs from \$150-200 depending on the model. Residential delivery adds \$75, and a lift gate adds another \$75. If you don't have extra bodies to help lift the tent off the truck, you will need a lift gate.

### **How does the tent mount on the roof?**

The base platform of the Eezi Awn roof tent is a urethane encased plyboard supported by a framework of aluminum extrusions that run the perimeter of the tent roughly 3" in from the edge. Each extrusion has the capacity to accept a rectangular aluminum washer that slides into a slot that runs the length of the extrusion. The head of a stainless steel hex headed bolt locks into each of these washers. There are 4 of the washer/bolt assemblies the can slide and adjust to an infinite amount of fastening positions on your rooftop. Slide them as close to the 4 corners of the tent as you can, and mount the tent to your chosen roof rack or load bar system.

The Front Runner Feather-Lite has 2 similar extrusions that can be mounted to the vinyl coated aluminum platform either horizontally across the vehicle, or vertical, depending on which direction you would like the tent to fold open.

### **Will this work on my \_\_\_\_\_?**

We offer several size options of Roof Top tents. With the unique universal mounting possibilities the tents have to offer, odds are there is a tent for your application. The tents will fit all major brands of SUV, pickups, cars, trailers, and even ATVs! You supply the load bars or roof rack.

Double check your vehicle roof top and mounting system load bearing capacity. Most major roof rack and load bar systems (Thule, ARB, Front Runner, etc.) are more than capable of supporting the tent in motion as well as the weight of people in the tent while stationary.

### **Can I put a tent on my existing factory rack?**

All factory racks are not made equal, so the answer is maybe. Factors include the vehicle, the tent size, and the intended road conditions and the type of factory rack. Sometimes the tent will mount directly to your factory rack, or to aftermarket load bars attached to your factory rack. For example, the FJ Cruiser and the H3 have super oversized factory roof bars that the tents will not mount directly to - so additional aftermarket load bars will need to be used.

### **What kind of load bars do you suggest?**

Light duty load bars, such as Thule, work well for the smaller size tents. If you are going with a larger model tent, or plan on using your tent at all off-road, we suggest a more substantial purpose built Front Runner Load Bar set or the Front Runner Slimline Roof Rack. The goal is to provide as much support as possible and disburse the weight of the tent and people as evenly over the roof as possible.

### **Can you mount this tent to round roof rack bars?**

There are several popular brands of sport rack systems like Yakima that utilize round bars as the platform for their products. And while round bars can be used, we would recommend a flat bar system over a round bar. The more surface touching, the better, as after time the round bars may bend the extrusions track that the mounting washer slides in. This can reduce the extrusions capability and interfere with the washers ability to slide along the track.

### **How much clearance do I need from the roof to the rack to access the mounting hardware?**

A minimum of a couple inches is needed between the roof of your vehicle and the tent. There must be room for a socket or wrench to access the mounting hardware. Also, if something were to happen to your tent and there were a downward force of some nature, a buffer zone could mean the difference between roof damage and none.

### **How do I talk my wife into one of these?**

We suggest mentioning these features:

- No longer sleeping on the ground
- Sleep away from all the critters
- A nice mattress
- Can use sheets and comforter
- Better views

- cooler in the summer, warmer in the winter
- Pets get the opportunity to sleep elsewhere
- and you'll get a lot of mileage if you use the word "glamping" (glamorous camping).

### **How do the tents open?**

When closed the tent is folded in half length wise. The tent is opened by extending the ladder to full length, and pulling down on the ladder end creating a cantilever effect pulling the top panel up and over the side of the vehicle. Once you have pulled the ladder down to close to vertical, you pull the ladder away from the vehicle to complete the unfolding of the tent. The tent will set itself up, pretty much like a pop up story book. Then all you have to do is place the ladder on the ground to support the overhang. Reverse this process to close.

### **How do I adjust the height of the ladder?**

Spring loaded positioning pins are located on each side of the ladder. To shorten the ladder, drill several new holes further up the vertical rungs at a height to your liking. Make sure to leave a degree of slope you are comfortable with to climb the ladder.

### **Can you put the ladder up after you are in the tent?**

No. The ladder is an integral part of the support for the tent when open. There are 2 extrusions that run from the hinges to the top of the ladder. This configuration, combined with the ladder, actually supports the outer half of the tent when open.